

DIRECTOR OF RESIDENT (SOCIAL) SERVICES

Seeking a compassionate, energetic, and team-oriented person as a Director of Resident (Social) Services.

Benefits include:

- Competitive salary (\$43,000-\$45,000 per year depending on education and experience)
- PTO accrual based on hours worked
- Health, Dental, Vision Insurance coverages with employer partially funded health savings account (availability of comprehensive voluntary insurances)
- Retirement annuity option available

Director of Resident (Social) Services Job Duties:

The Director of Resident (Social) Services will be responsible for leading and championing quality of life aspects to ensure the highest standards of quality and operational success in the facility. Duties include but are not limited to:

- Overall supervision and coordination of the social services functions, such as identifying resident needs for medically related social services, psycho/social services, and emotional support services
- Receive admission inquiries, including working closely with referral sources and providing information on the facility, as well as serving as a community liaison
- Daily coordination of all admissions/discharges and being a point of contact for residents and families during these transitions
- Devise and implement services/interventions when needed and communicate to the senior leadership team, resident, and families about the services/interventions needed
- Act as the Resident Rights Advocate including oversight and consultation on vulnerable adult issues
- Conduct Life Enrichment Programming and activities with residents that includes coordinating and fulfilling life enriching and engaging activities with all residents
- Serve as the Grievance Officer and work with residents and families to resolve any concerns
- Create and maintain self-directed individualized care plans in conjunction with resident choices and family expectations
- Maintain and update social service policies and procedures
- Coordinate special projects and/or participate in any other internal or out-reach areas deemed necessary by the Administrator/CEO

Required Skills:

- A bachelor's degree, specifically in Social Work, Sociology, or a human services field (other experiences with gerontology, special education, rehabilitation counseling, and/or psychology would be beneficial and considered)
- Exceptional interpersonal skills, clarity in a variety of communication methods, organization, planning, project management, and scheduling skills

Preferred Skills:

- Post-acute long-term care or senior living services experience
- Leadership experience in a management role, specifically in a healthcare setting
- Strong working knowledge of legal and regulatory health care rules, regulations, and requirements

Interested in joining our team?

Persons interested in joining a team of dedicated professional caregivers and experiencing the rewards of a career at a senior living campus, are strongly encouraged to submit a letter of interest, a detailed resume or complete an employment application, and a Background Information Disclosure by June 30th, 2020 for consideration. Please send these items to marketing@svhcs.org or mail to:



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Equal Opportunity Employer and Provider